



Next stop: a better Blue Line.

NEW BLUE IMPROVEMENTS PROJECT



**Downtown Long Beach
Residential Council
November 30, 2018**

New Blue Improvement Project

- > Metro is investing \$350 million on improvements to the Blue Line to enhance safety, increase reliability and improve the customer experience.
- > In January 2019, Metro will begin a round of significant construction and maintenance projects to modernize the Blue Line.
- > The improvements include train control, track work, overhead power, and some station area improvements.
- > The nature of the work will require portions of the Blue Line to be closed for two extended four-month closures.
- > Metro created three levels of bus shuttle service to provide customers with options during the New Blue Improvements Project.



2019 Anticipated Timeline

Jan Feb Mar Apr May Jun Jul Aug Sep

Blue Line Willowbrook/Rosa Parks Station

Blue Line Willowbrook/Rosa Parks Station to the Downtown Long Beach Station

Blue Line Willowbrook/Rosa Parks Station to 7th St/Metro Center

45-day closure of 7th St/Metro Center to Pico Station (Blue Line/Expo Line connection)



Three Levels of Bus Shuttle Service

- > **Blue Line Local Shuttle (Free)**
 - Serving all closed stations operating Blue Line hours.

- > **Blue Line Select Shuttle (Free transfer with TAP or \$1.75)**
 - Serving select closed stations, Monday through Friday, peak hours (6-9am, 3-7pm).

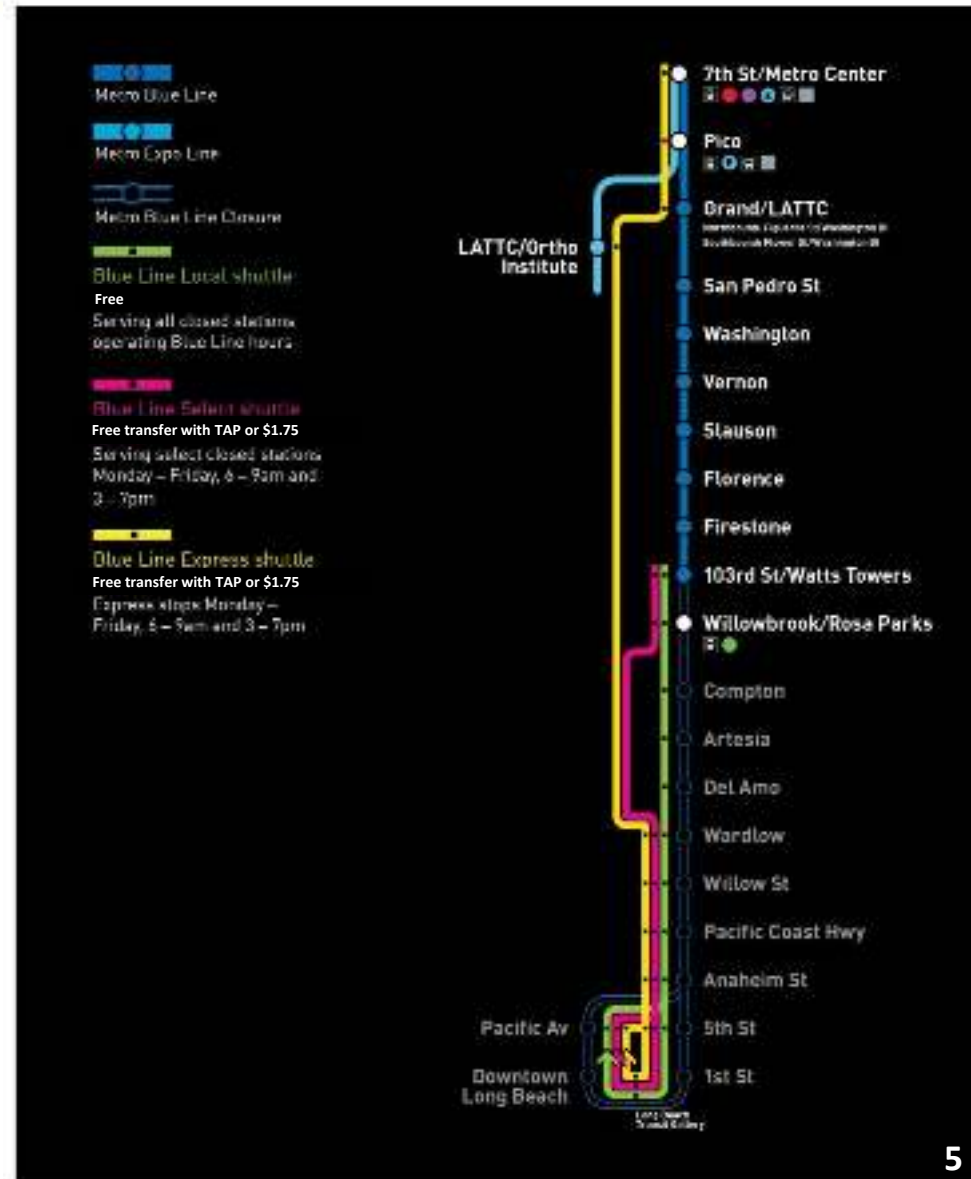
- > **Blue Line Express Shuttle (Free transfer with TAP or \$1.75)**
 - Express stops Monday through Friday, peak hours (6-9am, 3-7pm).



South Segment Service Information

Phase 1: January – May 2019

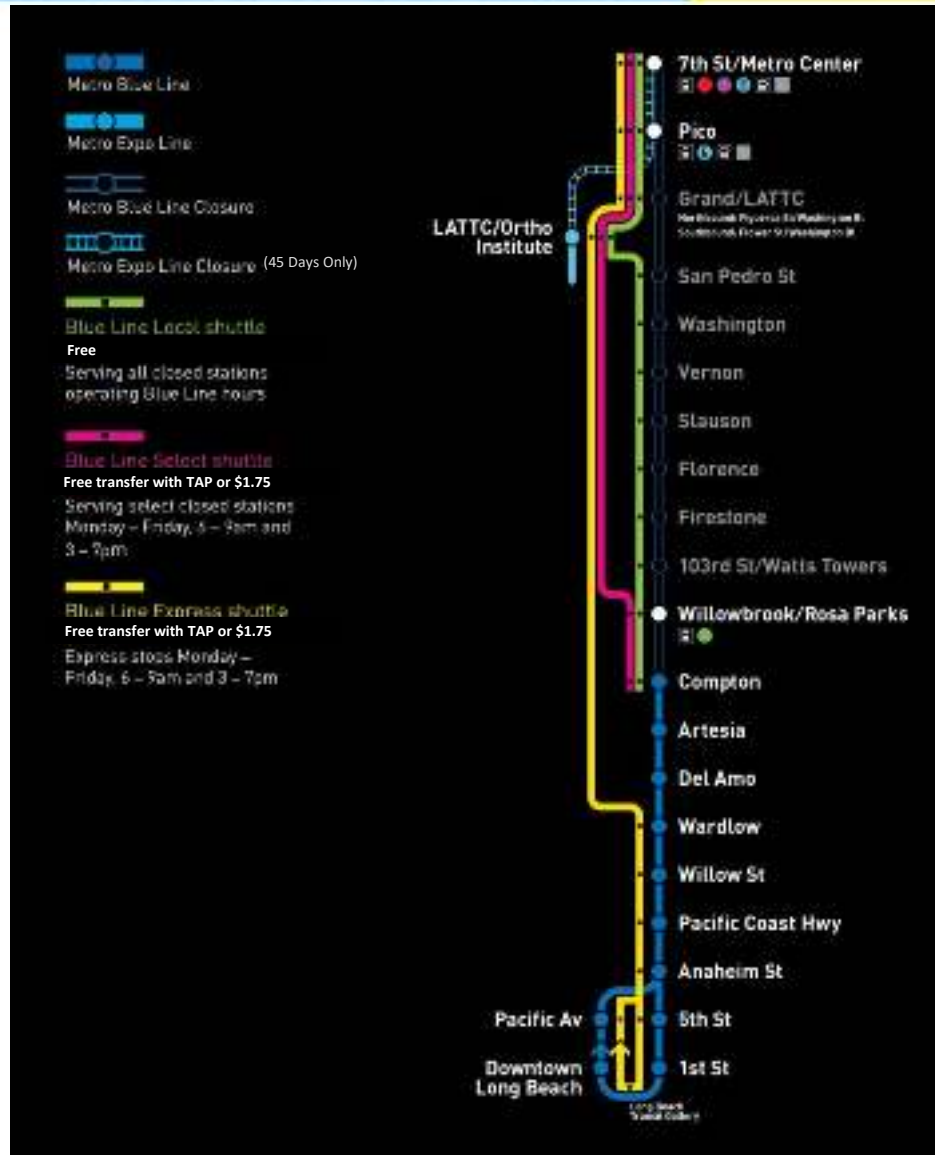
- > Rail service will be suspended from the Willowbrook/Rosa Parks Station to the Downtown Long Beach Station.
- > Blue Line rail service will be maintained from 7th St/Metro Center to 103rd St/Watts Towers Station.
- > Willowbrook/Rosa Parks Station will be closed, connection to Green Line remains open.
- > Three levels of bus shuttle service will be provided.



North Segment Service Information

Phase 2: May – September 2019

- > Rail service will be suspended from the Willowbrook/Rosa Parks Station to the 7th St/Metro Center Station.
- > Blue Line rail service will be maintained from Compton Station to Downtown Long Beach Station.
- > Willowbrook/Rosa Parks Station will be closed, connection to Green Line will remain open.
- > Three levels of bus shuttle service will be provided.



Expo Line Service during North Segment

45-Day Suspension Expo Line Service in Downtown LA

- > Rail service will be suspended at the Blue/Expo Line junction from 7th St/Metro Center to Pico Station for 45 days.
- > Red/Purple Lines remain open.
- > Bus shuttle service will be provided.



Committed to Excellent Customer Service



- > Public announcement, [New Blue website](#) launch, fact sheets
- > Briefings and presentations to:
 - Corridor cities, Councils of Governments, and Transit Operators
 - Targeted community events, Town Halls, recreational centers, and schools
- > Direct communication
 - On-board distribution and postings
 - Mailers
 - Station and Operator announcements
 - Bus stop, station, and directional signage
 - In-person customer service support at stations
 - Construction outreach
- > Digital and media
 - News releases and Press Conference
 - Agency blogs and social media
 - Advertisements
 - Third party application coordination



Metro



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As details are finalized, we will have more information to share. Sign up for our mail or email list by signing in or contact us at:

New Blue Improvements Project

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